


# THE WAY TO **SPEED UP** YOUR PROCESS

**5G**   
READY

**i2i EASYDONE**

**DUNNING ENGINE**

info@i2i-systems.com  
www.i2i-systems.com

 **i2i Systems**  
innovation to integration

# About i2i Systems

i2i Systems is an international information technology company that specializes in developing innovative ideas and solutions. With its highly experienced team in the Telecommunications industry it offers a diverse variety of products in Telco OSS/BSS domains, as well as 5G network solutions.

i2i Systems delivers Next Generation Converged Revenue Management solutions enabling CSPs to unlock new business models, mitigate competition, reduce costs, and quickly monetize new use cases. This is being achieved through systems that are fully convergent, cloud-native, API-first, interoperable, low-code / no-code and modular. The offerings are highly scalable and support subscriber bases ranging from tens of thousands to tens of millions, harmoniously. i2i Systems improves its experience and skills by adapting new technologies and investing in research and development to provide best quality, efficient and visionary products to its customers. In accordance with its disruptive vision, i2i Systems further invests in 5G core-network, offering an end-to-end integrated cloud-based BSS and Network solution for optimizing and converging Service Providers IT and Network landscape thus increasing efficiency and enabling new revenue streams.

## Customers - Telecom (CSP)



## Partners



# i2i EASYDONE

## SPEED UP YOUR COLLECTION PROCESS BY TAKING THE RIGHT ACTIONS FOR THE RIGHT CUSTOMERS

**The collection is an important extension of an operator's charging and billing. It is vital that you take the necessary action against the customers that will pay and the ones that will not.**

EasyDone can flexibly calculate a subscriber's dunning cycle based on custom attributes provided by the integrated peripheral systems such as the subscriber's segment, credit class, open amount, and the number of unpaid invoices.

The dunning path definition makes it easy to configure and manage dunning cycles. Dunning path definitions and the corresponding action mappings for each segment fully configurable in EasyDone. It also supports automated processes where actions are performed in real-time, based on the rules defined by the operator. Customer notifications messages such as letters and SMS/MS can be configured based on predefined templates.

Other Features of EasyDone include:

- Supports automated customer care and provisioning operations (such as barring).
- Able to integrate into legal collection and credit scoring systems easily.

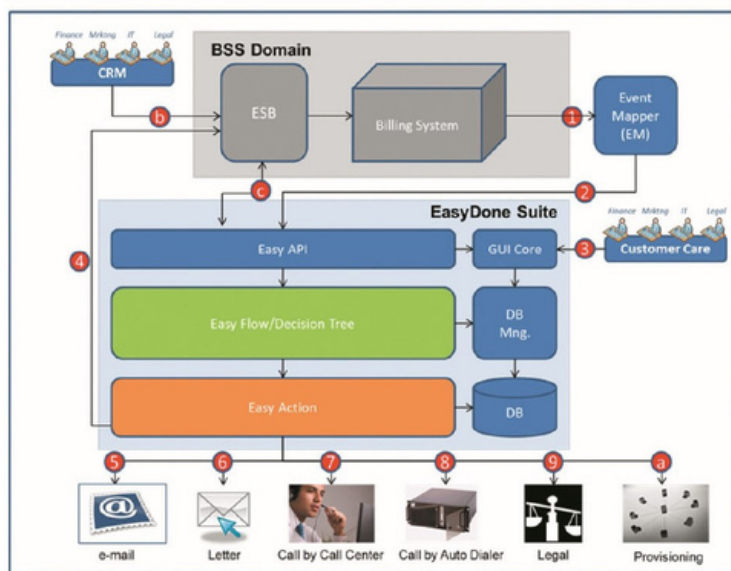
## Key Benefits

EasyDone offers the following tangible benefits;

**Wide Range of Dunning Actions:** the following are some dunning actions by EasyDone, but not limited to with possibility to make new bundled combinations:

- Generating Network Provisioning Requests:
  - Service Barring/Unbarring
  - Service Activation/Deactivation
  - Subscription suspension/Reactivation
- Dunning notifications
  - SMS/MMS
  - E-mail
  - Letter
- Fee Generation
- Transfer subscriber to Legal System

**Integration Capabilities:** EasyDone ensures smooth integration with BSS systems such as Billing, CRM, and Order Management systems to get customer information and send requests. Through this integration, the system can gather and use custom subscriber and customer data for the dunning process.



**Technology and Performance:** EasyDone has been deployed in Tier-1 operators in different countries. Its out-of-the-box horizontal scalability guarantees that EasyDone supports Operator's business up to 99.9999% availability for millions of customers.

**Openness & Infrastructure Compatibility:** EasyDone has been fully developed with proven and open technologies such as; Java, Oracle DB, Hibernate, or JMS compliant messaging solutions, allowing the Operators to expand the functionality without relying on the vendor.



## Differentiators

Distinctive capabilities by EasyDone include;

### **Flexibility;**

- Calculating a subscriber's dunning life cycle in a flexible fashion
- Flexible rules for calculating a subscriber's dunning segment
- Online/offline dunning action in a single platform
- Dunning action determination based on Customer Payment Behaviour
- Flexible dunning lifecycle support of
  - Fix Segment-Category Based Dunning
  - Fix Segment-Invoice Count Based Dunning
  - Dynamic Segment-Category Based Dunning
  - Decision Tree-Based Dunning with Flexible Rules and Segmentation
- Flexible integration architecture
- Can be deployed adjunct with any charging system

### **Quick Development of Complex Dunning Actions;**

- State of the art workflow engine allowing to easily configure dunning life cycle
- Easy configuration of dunning path actions and dates using without technical need.
- Fully plug-in architecture to adapt any technology
- Comes with out-of-the-box BSCS iX adapters

### **Carrier grade operational excellence;**

- Horizontal scalability
- Proven high throughput for online and offline dunning actions.
- Support for up to 99.999% availability
- Hardware is independent and compatible with all major UNIX distributions

## ● Head Quarter Office

Yıldız Teknik Üniversitesi Davutpaşa  
Kampüsü Teknoloji Geliştirme Bölgesi D-2  
Blok K:1 No:Z-08 Esenler, İstanbul, Türkiye

☎ +90 212 285 48 44

📍 [Get Directons](#)

## ● YTÜ Teknopark R&D Center

Yıldız Teknik Üniversitesi Davutpaşa Kampüsü  
Teknoloji Geliştirme Bölgesi D-2 Blok K:1 No:Z-  
08 Esenler, İstanbul, Türkiye

☎ +90 212 285 48 44

📍 [Get Directons](#)

## ● Teknopark Istanbul R&D Center

Sanayi Mah. Teknopark Bulvarı, Teknopark  
İstanbul C1 Blok 9. Kat No:1901-1902 Kurtköy,  
Pendik, İstanbul, Türkiye

☎ +90 212 285 48 44

📍 [Get Directons](#)

info@i2i-systems.com

www.i2i-systems.com

 **i2i Systems**  
innovation to integration